



Southport  
College

**Creating  
Careers**

# STUDENT CHARTER

The College creates  
an environment  
that is safe and  
welcoming to all  
students, staff  
and visitors.



# What can you expect from us?

**We promote a positive culture where students are able to learn and develop in a respectful and fair environment.**

**All learners are provided with:**

- Access to additional support for their study skills, particularly in regards to maths and English, by specialist staff
- A comprehensive careers education programme
- A dedicated Progress Tutor to support your academic achievement and personal development (Access to HE, Study Programmes and Apprentices)
- The opportunity to meet with your Progress Tutor on a weekly basis (study programmes)
- Formal occasions to review your progress that will be shared with the parents/guardians of 16-18 year olds
- Work related activities where appropriate

**Access to Information, Advice and Guidance; Counselling; and additional support for learning from specialist qualified staff, e.g:**

- Careers, Apprenticeships and jobs and how to apply for them
- Further and/or Higher Education or training and how to apply
- Financial support
- Safeguarding
- Extra help and additional support for learning is available should you need it

**Clear and accurate information on:**

- Education and training opportunities both within the College and elsewhere
- Entry requirements
- Course content and methods of delivery
- Assessment arrangements  $\geq$
- The time students will need for personal study in addition to timetabled sessions
- Possible progression routes
- Course fees (if payable)
- Additional costs of materials, clothing, visits and other costs associated with the course
- Support available
- Financial help available
- How to apply

**Committed, professional staff who:**

- Ensure that all sessions start and finish on time and give students notice and an explanation of any unavoidable cancellation or rescheduling of classes
- Provide high quality teaching and training that suits students' needs, ability and experience
- Provide regular, fair and accurate assessment



- Regularly review progress and give constructive feedback and advice about how to improve
- Learning resources and support that will give student access to well equipped, up to date learning resources and high quality information technology facilities.
- Ensure that all learners are treated with fairness and respect

# Access for All

**Our Access for All statement embraces the College's commitment to Equality and Diversity which include:**

- Eliminating discrimination and actively promoting equality of opportunity for all current and prospective students
- Everyone in College to be treated with respect and dignity
- An environment in which a diversity of backgrounds and experiences is valued
- Fair and equal treatment for all College stakeholders, including potential students and staff
- A positive working and learning environment
- Learning opportunities that take place in a safe, healthy, caring and friendly environment; in which expectations are high and committed students can achieve  $\geq$ Zero discrimination, harassment or victimisation
- Tackling equality gaps and improving learner success
- Ensuring accessibility of assessment in line with awarding body regulations

**A positive culture where students learn in a respectful environment.**

**High quality teaching and training that suits students' needs and ability.**

# Our Values

Our student charter is based on core values, which apply to all students:



## ATTEND

- Attend all of my timetabled lessons, on time.
- Prioritise my studies over employment commitments.
- Avoid taking holidays during term time.

## BEHAVE

- Treat all members of my college community with respect.
- Wear my lanyard and ID at all times while on campus.
- Act as a positive member of my college community.

## COMMIT

- Engage in college opportunities.
- Complete all of my independent study and meet deadlines.
- Take ownership for my learning and future goals.